



Kathleen Allardyce
Freelance B2B Writer
GettingItWriteInc.com

Multi-Tier 24x7 Support for Strong Oracle Performance

Oracle Database Services

Keeping your Oracle database installations at peak performance can be a challenge. Hiring seasoned Oracle DBAs is getting more difficult and costly. If you are lucky enough to have strong Oracle DBAs, they often spend more time fighting fires than they do working on business growth strategies.

Also, it's often difficult for existing staff to provide 24x7 coverage, and the problems just get worse if you're considering upgrades or moving to the cloud. Datavail can help you overcome a number of these issues with multi-tier 24x7x365 Oracle support solutions.

Client's Best in Class Oracle Service

Three tiers of Oracle DBAs, with up to 20 years of experience, work together to provide outstanding support. You'll have support from Tier 3 DBAs to provide leadership, guidance, and expertise. Lower tier DBAs can take on routine tasks in a cost-effective manner. We offer:

- A Global Delivery Model operating 24x7x365
- Tier 3 DBAs with 10+ years of experience
- A global delivery team with daily experience in disaster recovery, upgrades, patching, and performance tuning
- Flexible partnerships for planning and developing short-term and ongoing database projects
- Tech-enabled IP for proactive database assessments

Why Work with ***Client***

You'll get the benefit of our expertise and experience. We work with over 100 clients that represent everything from mid-market organizations to the Fortune 100. And, we deliver over 198,000 DBA hours each year, monitoring over 4,000 databases.

Our DBAs carry a variety of certifications and include AWS Solutions Architects, OCM - Oracle Certified Masters, and OCP – Oracle Certified Professionals. Our DBAs regularly handle the challenges you face in database implementation, migration, upgrades, assessment, monitoring, and management. Our breadth of expertise spans through version 12.2, including RAC, Data Guard, OEM, Exalytic, ODI, and Cloud solutions. We can assist in all phases of planning, deployment, and support for your systems.



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Take Advantage of Our Expertise

- 24x7 Operations Support
- 24x7 Project Support
- Health Checks
- Database Assessments
- Database Upgrades
- Monitoring
- Performance Tuning
- OEM Alert Tuning
- Backup and Recovery
- High Availability
- Disaster Recovery
- Oracle Enterprise Manager
- Golden Gate
- RAC (Real Application Clusters)
- Cloud Migrations and Operations

Client Helps You. . .

- Avoid the mainframe talent shortage
- Get more done internally
- Keep your mission-critical Oracle systems operating smoothly and cost-effectively

Call to action.